



Creative Solutions by Design, LLC

Updated: 12/31/25

1. Introduction

At Creative Solutions by Design, LLC (“Company,” “we,” “us,” or “our”), we are committed to safeguarding your privacy and ensuring the security of your personal information. This Privacy Policy outlines the types of information we collect, how we use and protect it, and your rights regarding your data when you interact with our website, products, and services.

2. Information We Collect

We may collect the following categories of information:

- **Personal Information:** Name, email address, phone number, mailing address, payment details, and any other information you voluntarily provide.
- **Usage Data:** Information about how you interact with our website and services, including IP address, browser type, device identifiers, and browsing activity.
- **Cookies and Tracking Technologies:** We use cookies and similar technologies to enhance your experience, analyze trends, and administer the website.

3. How We Use Your Information

Your information may be used for the following purposes:

- To provide, operate, and maintain our services
- To process transactions and send related communications
- To respond to your inquiries and provide customer support
- To improve our website, products, and services
- To send you updates, newsletters, or marketing communications (you may opt out at any time)
- To comply with legal obligations and enforce our terms

4. Information Sharing and Disclosure

We do not sell your personal information. We may share your data with:

- **Service Providers:** Trusted third parties who assist in operating our business, subject to confidentiality agreements.

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- **Legal Compliance:** Authorities or regulators when required by law or to protect our rights.
- **Business Transfers:** In the event of a merger, acquisition, or sale of assets, your information may be transferred as part of the transaction.
- **With Your Consent:** Any other sharing with your explicit authorization.

5. Data Security

We implement industry-standard security measures to protect your information from unauthorized access, disclosure, alteration, or destruction. While we strive to use commercially acceptable means to safeguard your data, no method of transmission over the Internet or electronic storage is completely secure.

6. Your Rights and Choices

Depending on your jurisdiction, you may have the right to:

- Access, correct, or delete your personal information
- Object to or restrict certain processing activities
- Withdraw consent for data processing (where applicable)
- Opt out of marketing communications

To exercise your rights, please contact us using the details provided below.

7. International Data Transfers

If you are located outside the United States, please note that your information may be transferred to and processed in the United States or other jurisdictions. We take appropriate measures to ensure your data is protected in accordance with this policy.

8. Children's Privacy

Our services are not directed to children under the age of 13. We do not knowingly collect personal information from children. If you believe a child has provided us with personal data, please contact us so we can take appropriate action.

9. Changes to This Privacy Policy

We may update this Privacy Policy periodically to reflect changes in our practices or legal requirements. We will notify you of any material changes by posting the updated policy on our website with a new effective date.

10. Contact Us

If you have any questions, concerns, or requests regarding this Privacy Policy or our data practices, please contact us at:

Creative Solutions by Design, LLC
Cincinnati, Ohio
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